

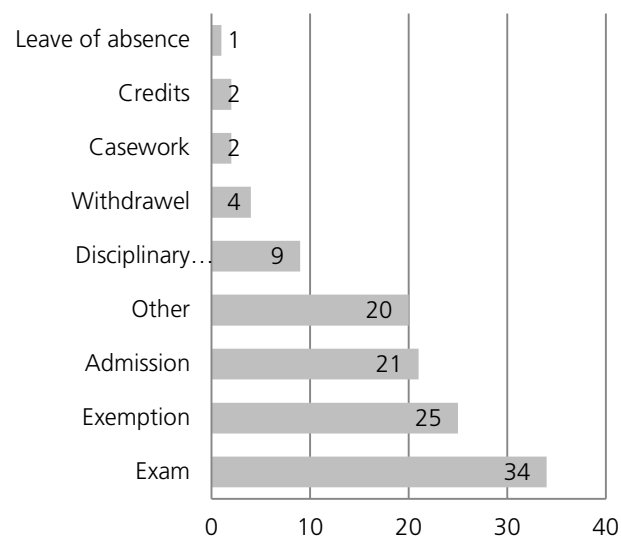


THE STUDENT AMBASSADOR'S THIRD QUARTER

2016

Q3 in brief

In September, the relative calm of summer at the University gives way to the energy and activity of study start. For the student ambassador, this autumn began with a record number of enquiries.



Trends in the enquiries

As was the pattern earlier in the year, the majority of enquiries concerned exams and exemptions.

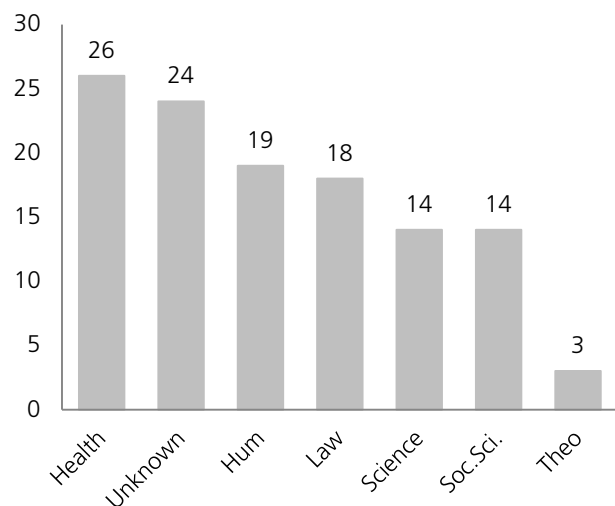
Most of the enquiries this quarter were related to exam complaints.



The student ambassador received 118 enquiries in the third quarter of 2016.

The ambassador received 118 enquiries in this quarter, compared to 284 in the whole of last year.

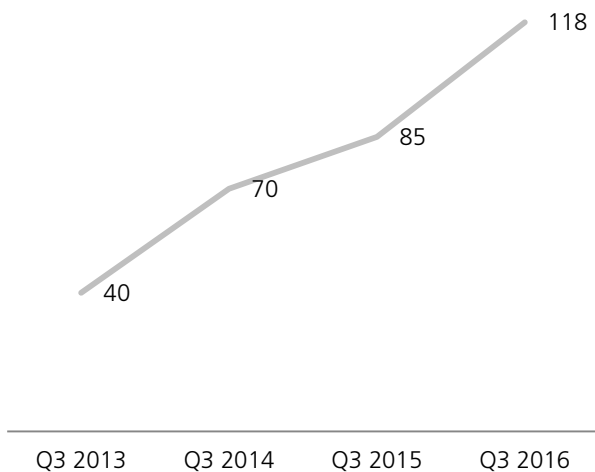
The enquiries were spread out across all of the faculties.



Compared to student population, the largest number in Q3 came from LAW, the fewest from SCIENCE.

Trends over time

There were almost three times as many enquiries in this quarter than in the same period in 2013.



Other activities

As well as dealing with a record number of enquiries, the student ambassador also visited the faculties during study start.

Study-start programme

Several faculties invited the student ambassador to study-start events. This provided opportuni-



The ambassador talking to veterinary students during study start.

ties to welcome the new students and to inform about the role and function of the ambassador.

Scandinavian Network Conference

The Scandinavian student ombudsmen held their annual conference in the autumn. The two-day event in Oslo attracted 13 different educational institutions from Denmark, Norway and Sweden.



Attendees of the Scandinavian Network Conference in front of Oslo and Akershus University College

The first student ombudsman in Norway was appointed in 2013 – one month after the first similar position in Denmark. In Sweden, the post has existed for more than 30 years.

The conference provided ample opportunity for knowledge-sharing and discussion, which inspires to develop the function and the guidance we offer students at UCPH.

Please contact the student ambassador if you have any comments on the newsletter or want to subscribe to it.

