



# THE STUDENT AMBASSADOR'S FIRST QUARTER

2016

## The newsletter – a new initiative

This is the student ambassador's first newsletter. The newsletter will be published quarterly and will give you information about student enquiries and the ambassador's activities. The newsletter is the quarterly reports' more accessible replacement.

## The first quarter in brief

Student enquiries have been evenly distributed over the first quarter. The student ambassador received more enquiries this quarter than at any time in her tenure.

The common feature of the enquiries is that they are relevant and give the impression that the students know what the ambassador is there to help them with.

The student ambassador has also been involved in various activities with the University Education Services and carried out her own projects.



The student ambassador received 89 enquiries in the first quarter of 2016

## Types of enquiries

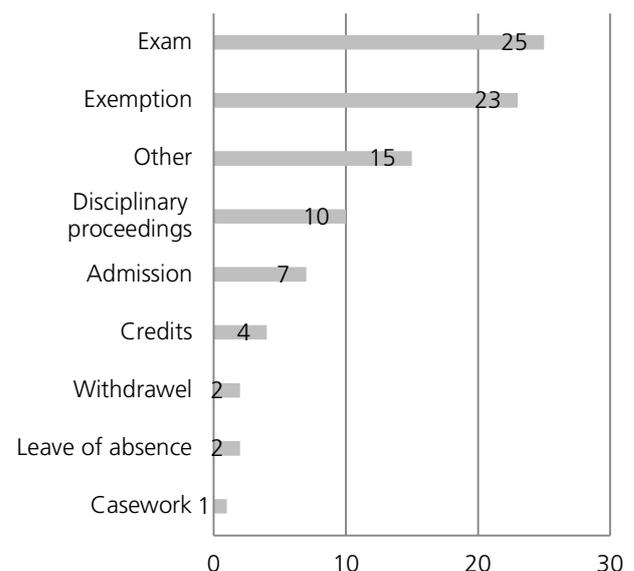
Most of the enquiries have been from students seeking advice on how to appeal exam results, including how to structure an appeal and what the appeals process involves.

Many of the other enquiries concern exemptions, such as exemptions regarding fourth exam

Most of the enquiries concerned exams - especially exam appeals

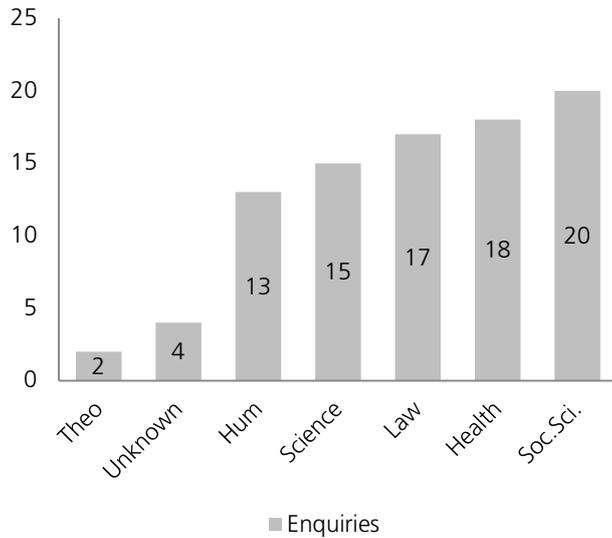
attempts or applications to study part-time.

The rest of the enquiries are distributed as follows:



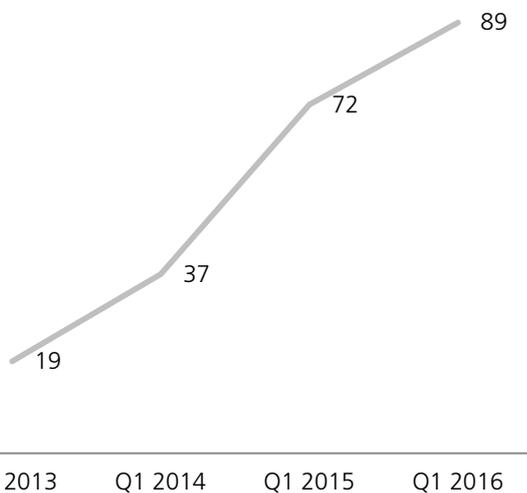
They are evenly distributed across the six faculties, with the exception of the smallest faculty, the Faculty

of Theology, which had significantly fewer enquiries than the other faculties.



Seen in proportion to the size of the faculties (number of students), most enquiries came from the Faculty of Law, while the least came from the Faculty of Humanities.

### Number of enquiries over time



In this quarter we have seen an increase in enquiries

compared to the first quarters of previous years. This may be because more students have become aware of the existence of the student ambassador over the years.

### Other activities

In addition to answering student enquiries, the student ambassador has been involved in several exciting activities.

### Rights and responsibilities project

The student ambassador has planned an information project intended to promote awareness of students' rights and responsibilities, which will run from the beginning of April to mid-June. The aim is to inform students about a number of rights and responsibilities they need to be aware of. We have compiled a selection based on the enquiries the student ambassador receives.

Read more about the project on our [website](#).

### Dialogue with University Education Services

The student ambassador has been invited to take part in various initiatives at the University. These initiatives seek to improve student conditions and student information. The student ambassador welcomes being included in these projects.

### Focus on students with disabilities

The student ambassador is focusing particularly on helping students with disabilities. Those students who cannot complete their study programmes on an equal footing with their fellow students can apply for various exemptions. For many students it is a demanding task to make the adjustments that are necessary to enable them to complete their studies.

*Please contact the student ambassador if you have any comments on the newsletter or want to subscribe to it.*

